

# WITHDRAWAL POLICY

In order to Withdraw funds from the trading account with Nord Premium applicants must be fully verified with company KYC/AML policy. NordPremium.com logs and tracks all the transactions that are carried out by our clients.

## KYC Requirements Photo ID

The following are acceptable forms of photo identification:

- A valid passport
- Valid government ID, such as a Driver's License or State ID
- Valid National Identity Card

## Proof of Residence

The following are acceptable forms of proof of residence:

- A utility or phone bill, or a bank statement.
- All proof of residences must be current and not older than 3 months.

We must be able to understand the language shown on your Photo ID and Proof of Residence. Please provide an English translation of your documents so that we can verify your identity.

## Bank Account Requirements

All Nord Premium account holders MUST have a valid bank or credit card account in their name. The bank statement should show their name and the same registered address as their application.

Address:  
40 Silicon Avenue, The Catalyst, Level 2, Suite 201, Ebene, Mauritius  
Registration NO: 222150GBC  
Email: [support@nordpremium.com](mailto:support@nordpremium.com)

[www.nordpremium.com](http://www.nordpremium.com)

## ***Funds Withdrawal Procedures***

The withdrawal process at Nord Premium is detailed below is structured around strict guidelines to make sure that funds are securely sent back to their originating source and beneficiary.

- Nord Premium customers must complete a withdrawal request containing their correct account information.
- All withdrawal forms are submitted to Nord Premium accounts department for processing. Our Accounts department confirms the account balance, verifies that there are no holds or withdrawal restrictions on the account, and then approves the withdrawal request, pending compliance approval.
- Nord Premium Accounts department reviews all withdrawal requests, verifying the original funds are withdrawn via the same method of deposit and to the account holder on file. Our accounts department examines the withdrawal request against the customer's deposit history to make sure there is no suspicious activity, and verifies the bank account on file.
- Withdrawal requests approved are processed by the accounts department and the funds are released to the client.
- In the event that a withdrawal is flagged for suspicious activity, the withdrawal is placed on hold, pending further investigation by Nord Premium compliance team.
- Nord Premium will work with our Compliance department to see if further action needed and if any relevant regulatory bodies need to be contacted.

## **AML Policy Details**

- Nord Premium monitors funding from various bank accounts outside of the account holder's home country.
- Nord Premium performs its actions on the basis of the anti-money laundering framework set forth by the FMA & FSC.
- Nord Premium neither accepts cash deposits nor disburses cash under any circumstances.
- Nord Premium does not accept third-party deposits of any kind and the refund will be performed on the same date
- Nord Premium matches each deposit to the account name on file for that customer.
- Nord Premium reserves the right to refuse processing a transaction at any stage where it believes the transaction to be connected in any way to money laundering, terrorist or criminal activity.

In accordance with international law and by AML/CFT regulations, Nord International MU LTD is not obligated to inform the client if suspicious activity is reported to any corresponding regulatory or legal bodies.

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